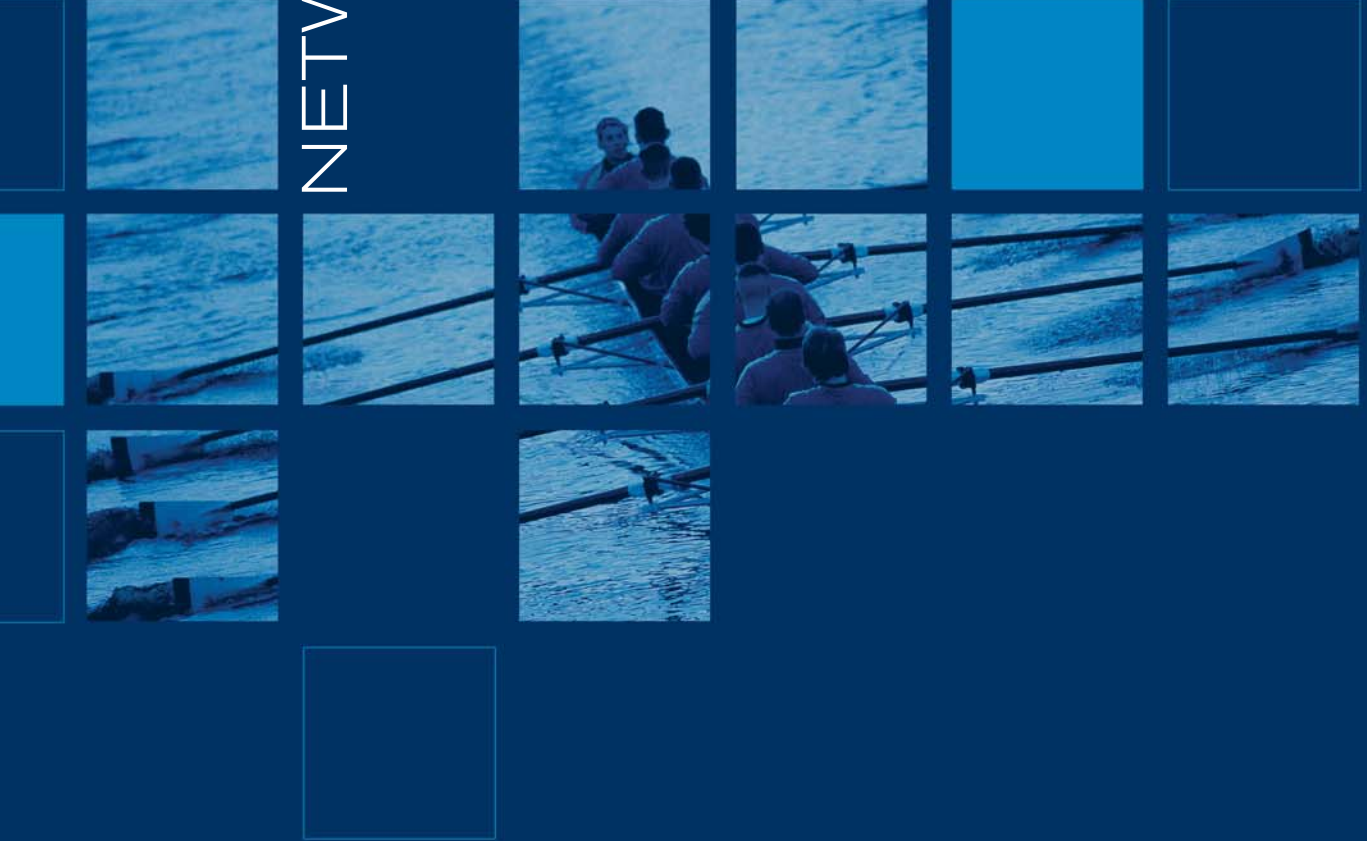




NETWORK SOLUTIONS



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The collision repair industry originally resisted the first stages of consolidation. Today, however, networking has proven its efficiency and appears inevitable for most collision centers, essentially because the grouping of strategic resources makes good business sense.

Fix Auto is the largest network of independent collision centers in North America and the industry's recognized leader of network services and technology. By understanding the entrepreneurial environment of successful and independent shop owners, Fix Auto develops and proposes solutions that respond directly to the needs of collision repairers.

The unparalleled quality of existing members combined with careful selection of shops is behind the Fix Auto commitment to performance, quality repairs, customer satisfaction and insurance relations. Members are empowered to strengthen the reputation of all members in their respective marketplace and the overall Fix Auto network in the collision repair industry.

The Fix Auto Claims Center, Call Center, Data Center, and additional centralized services are offered to members, insurers and partners of the Fix Auto network. The marketing team, business developers, management resources, quality specialists and technical support personnel – yesterday unaffordable in a fragmented scheme – now become accessible to those who join Fix Auto.

The Network Solutions championed by Fix Auto enable members to

- > Communicate locally, regionally and nationally under a common identity
- > Offer a complete solution to customers and insurance companies
- > Measure performance and customer satisfaction
- > Benchmark Fix Auto repairers
- > Add further human resources
- > Offer extended services, coverage and warranties to customers
- > Leverage exclusive state-of-the-art information technologies
- > Establish a strategic buying strategy
- > Align with key leaders in the industry

The Fix Auto network offers members a strong competitive edge through support, technology and representation at a national level.